



January 2, 2020

To: Our Retailers and Customers

RE: Letter of Endorsement

As part of our continuing efforts to maintain an effective Food Safety and HACCP Plan and to support its ongoing improvement, Eberhard's Dairy Products manufactures our products under the safest possible conditions, meeting or exceeding customer, company and government standards.

Eberhard's Dairy Products has written a comprehensive hazard analysis and critical control points (HACCP) program to further ensure our products and is fully committed to these principles; all affected personnel will contribute the effort and resources necessary to ensure the success of the program and requirements as well as continually review and improve its food safety management system.

Eberhard's Dairy is proud to partner with local farms to produce safe and quality dairy products. Our farmers are committed to providing the highest quality care to their cows and have pledged to not treat their cows with the added growth hormone rbST.

Approved by:

A handwritten signature in blue ink, appearing to read 'Mark Eberhard'.

Mark Eberhard, General Manager January 2, 2020

Supersedes: October 21, 2019